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The Tutor Train's Code of Practice is like a set of rules for Tutors to follow. These rules make sure that Tutors are always good at their job and that you are safe. It's important for all Tutors to follow these rules.

1. Being Honest and Kind:

- Tutors should always tell the truth.
- Tutors need to treat you kindly.
- Tutors should help you learn and grow.
- Tutors should be good role models, even outside of tutoring.

2. Keeping you Safe:

- Tutors should make sure you are safe during tutoring.
- Tutors must not contact you on social media without asking their parents first.
- Tutors should never do anything that could hurt or scare you.
- Tutors should always respect your rights and feelings.

3. Talking and Listening the Right Way:

- Tutors talk to parents/guardians about what they have taught you.
- Tutors should keep parents updated on how you are doing.
- Tutors should report if they're worried about you.

4. Being Prepared for the lesson:

- Tutors must know what they are teaching and be good at it.
- Tutors should consider how you like to learn when planning a lesson.
- Tutors should consider the things you need to learn when planning their lesson.

5. Acting Like a Professional:

- Tutors should not do anything that would make people think bad things about tutoring.
- Tutors should always be honest and not make up stories.
- Tutors should respect privacy.
- If a Tutor is worried, they may need to tell someone else about it. They won't be able to keep your secrets.

6. Dealing with Complaints:

- If someone has a problem with a tutor, you can tell Praema Stelling (07500 862722, hello@tutortrain.co.uk) who will help fix it.
- Tutors must follow these rules even if someone complains about them.

7. Following the Tutor Train Code:

- Tutors must always follow the Tutor Train rules.

8. Protecting Children:

- Tutors should keep children safe and not let anything bad happen to them.
- If a Tutor is worried about you, they will need to tell someone else about it. They won't be able to keep your secrets.

That's the Tutor Train Code of Practice! It helps tutors do a great job and keeps you safe.